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The synchronization method for incoming and outgoing emails.B. The email tracking and correlation method for incoming and outgoing emails.C. The server profile to use for sending and monitoring emails.D. The maximum file size limit for attachments. Answer: ACExplanation:<u>https://technet.microsoft.com/en-us/library/dn832085.aspx</u> QUESTION 15You are a Microsoft Dynamics CRM system administrator tor a company. You added a new field to the contact entity.A user reports that the field is not synchronizing With Microsoft Dynamics CRM for Outlook.You need to explain why the field is not synchronizing.What could be the cause? A. The field was not enabled tor synchronization.B. New fields can not be added to the synchronization settings.C. The field was not mapped to a field in Outlook.D. The synchronization direction from CRM to Outlook/Exchange was not set. Answer: C QUESTION 16What is an advantage of using server-side synchronization for email processing? A. Supports Microsoft Exchange 2007 and later.B. Managed and configured using a separate program.C. Provides error reporting in the application.D. Can be used with all combinations of online/on-premises hybrid environments. Answer: CExplanation:

https://technet.microsoft.com/en-us/library/dn531049.aspxhttps://technet.microsoft.com/en-us/library/dn887218.aspx QUESTION 17You want to set up server-side synchronization with a Microsoft Outlook.com account.Outlook.com supports POP3,IMAP, and ActiveSync protocols.Which item and protocol combination can be used? A. email and contacts using the ActiveSync protocolB. email, appointments, contacts, and tasks using the IMAP protocolC. email using the POP3 protocolD. email, appointments, and tasks using the POP3 protocol Answer: CExplanation:<u>https://technet.microsoft.com/en-us/library/dn531109.aspx</u> QUESTION 18 You are the Microsoft Dynamics CRM Online administrated for your company.You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online.Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution.NOTE: Each correct selection is worth one point. A. Microsoft ExchangeB. Activity FeedsC. Microsoft OneNoteD. AuditingE. Microsoft Skype Answer: ACEExplanation:<u>https://technet.microsoft.com/en-us/library/jj863707.aspx</u>

https://technet.microsoft.com/en-us/library/hh699721.aspx

https://www.microsoft.com/en-us/dynamics/crm-customer-center/set-up-and-use-onenote-in-crm.aspx QUESTION 19You are a consultant on a Microsoft Dynamics CRM Online implementation project. You need to display information about a related account on the case form. Which option should you use? A. a quick view formB. a quick create formC. a lab with subgridD. a preview form Answer: AExplanation:<u>https://technet.microsoft.com/en-us/library/dn531145.aspx</u> QUESTION 20You are unrig Microsoft Dynamics CRM 2016 on-premises.Which server role does server-side synchronization utilize? A. Sandbox Processing ServiceB. Web Application ServerC. Asynchronous ServiceD. Organization Web Service Answer: CExplanation:

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